How personalizing content improved service provider email & open rate by 37%.

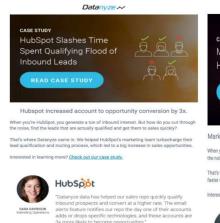
SITUATION

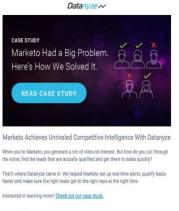


Datanyze is a technographic services provider – providing data to users of marketing automation platforms on what kind of technology their prospects are using. They have solutions that integrate with two of the leading marketing automation providers: Marketo and Hubspot. They wanted to segment accounts and concentrate an awareness campaign only on companies that use one of these providers.

PROCESS

Each of the prospects were sent different messages via an email campaign. One message focused on the time saving from qualifying the flood of leads you can receive using Hubspot (Image on the left). They talked about a common problem using Marketo and how they solved it (Image on the right).





RESULTS

Interestingly they both used the same body copy but different headlines. By segmenting accounts this way, using some simplified personalized messaging the email open rates averaged 37% higher than normal open rates.

KEY TAKEWAY

Content can stay similar, even for different target segments, however the way you grab the attention in the headline should be personalized.